



POOL INSTALLATION PREPARATION GUIDE

2023

Okéanos
ONTARIO
FIBERGLASS POOL

SUMMARY

Here are the steps following the purchase of your pool:

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I. REQUIRED PAPERWORK TO BEGIN INSTALLATION

The permit for the installation of the pool:

Obtaining a permit for the installation of your pool is ESSENTIAL.

Okeanos will assist with the submission of your permit document, but we need the proper information to get it approved as soon as possible.

In general, the permit application file must include:

- ▶ A Pool Enclosure Permit Application form to be completed, which can be found on your municipality's website.
- ▶ An Agent Authorization Form
- ▶ The technical data sheet of the pool
- ▶ Your House Survey Plan
- ▶ Your Site plan Including the following information:
 - ▶ Distances from pool to house and other buildings/structures including the septic tank and tile bed
 - ▶ If a hot tub is proposed: location and size of the proposed hot tub and details of the cover
 - ▶ Location and description of any gate
 - ▶ Location and detailed description of the proposed pool enclosure
 - ▶ Locations of all proposed buildings/structures (including decks and platforms surrounding a pool)
 - ▶ Locations of all existing buildings/structures (including the septic tank and tile bed) and easements
 - ▶ Location and size of the proposed pool and pool equipemtn
 - ▶ Setbacks between the pool and pool enclosure
- ▶ A refundable damage deposit and non-refundable permit application fee

The permit is valid **from 3 to 12 months** depending on the municipality. We should apply as soon as possible to avoid delaying the installation date. Some cities, especially during high season, may have 2-month delays.

WARNING: Some municipalities require the services of a **LAND SURVEYOR** to produce the site plan. If this is your case, we will not be able to produce your plan.
Contact a surveyor **as soon as possible**.

IF YOU ARE DOING YOUR OWN SITE PLAN:

For cities that do not require it, **you can make your own drawing**, either by submitting your own site plan, or by having it made by another company (*for example, landscaping company*).

In this case, refer to your city or municipality's regulations to attach a plan that complies with its regulations to your permit application.

Once the permit is validated by the city, please:

- **Inform us as soon as your permit has been validated**

➤ **Send us the site plan validated by the city**

This will allow us to update your file and prepare your installation.

IF YOU WOULD LIKE US TO ASSIST YOU IN THE PRODUCTION OF YOUR SITE PLAN:

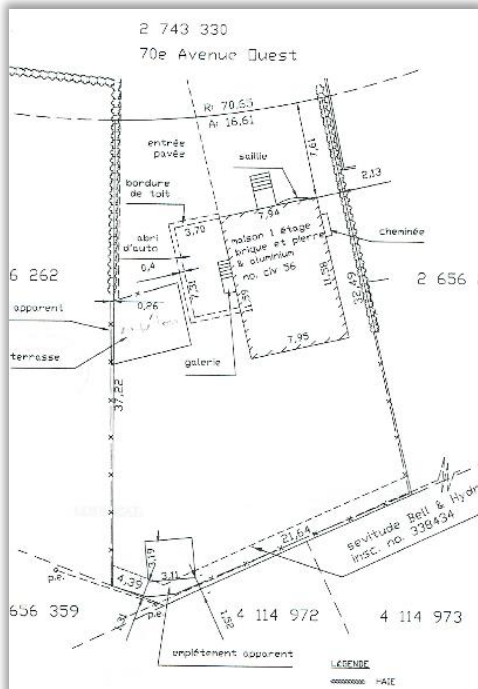
If the city does not require a surveyor's plan and you need assistance, we can assist you in the production of a basic site plan that will allow you to apply for a permit.

If you would like our assistance, here are the elements that you must send me by email, with a good resolution:

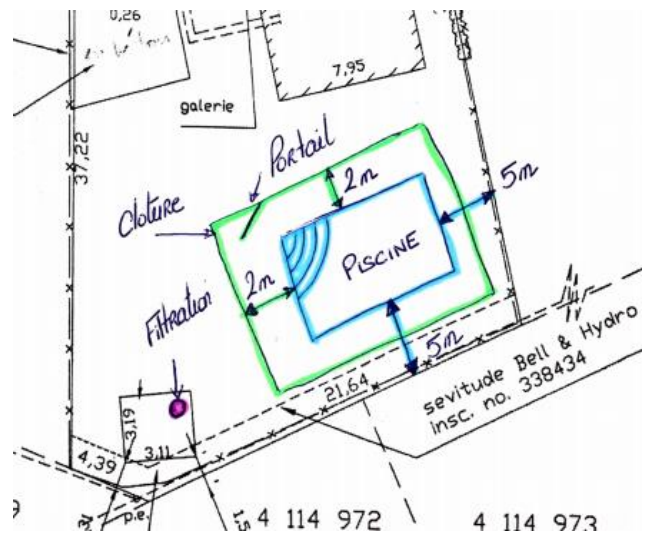
- **Certificate of location/survey plan** in **PDF** format, properly scanned (*Photo type documents are not accepted*)
- **A sketch** (On a copy of your certificate) of the desired location:
 - ▶ **Of the pool** (Note at least 2 measures: distance from the property line and/or house)
 - ▶ **Of the staircase**
 - ▶ **Of the fences** (Note that the positioning of the fences may be approximate at this stage)
 - ▶ **Of the filtration** (If installed in a new shed, please indicate the dimensions of the shed so that we can integrate it into the plan)

EXAMPLE OF THE 2 DOCUMENTS TO BE PROVIDED

Blank certificate of location example



**Positioning sketch example
(Pool, staircase position, filtration, fencing & distances)**



Once your plan is complete, we will email it back to you. All you will have to do is print it, and bring it to your city, along with the other necessary documents, to apply for a permit.

II. FINANCING



If you wish to **FINANCE YOUR POOL WITH US**, you can visit the **financing tab** on our website at: <https://www.okeanosontario.com/financing> to proceed by yourself with the online financing request with our partner. **This feature is coming soon!**

It will be important to notify your advisor to ensure a good follow-up.

Please note that verifying your eligibility for financing through our partner does not affect your credit score.

If you **DO NOT WISH TO FINANCE YOUR POOL WITH US**, the payment of the balance of your pool must be made by **BANK DRAFT only TO "Okeanos Ontario Inc"**, on the morning on the installation day before the work begins.

III. INSTALLATION DATE

The **installation date** is defined at the purchase of the pool, it is written at the **bottom center** of your order form. The pool installation should take 2-3 days depending on the size and access conditions.

We do not usually postpone installation dates, except if it is at the customer's request (permit or financing not obtained in time) or depending on the weather (heavy rain or ground not practicable).

IV. EXCAVATION

Prior to excavation, it is important to proceed with a request to locate the underground infrastructures present on your property to ensure that no public elements are buried underground such as natural gas pipes, electrical and telecommunications cables.

- **Full Instalation:** If you have chosen this installation option, we will proceed with this location request, except for companies or corporations whom are not members of info-excavation or Ontario One Call. Consult the list of members at the following link: <https://www.info-ex.com/en/members/members-list/>

When we make the online request, we will be asked to locate your property on Google maps. If necessary, we will contact you to help us locate it on a map.

- **ASSISTED KIT:** If you have chosen this installation option, it is your responsibility to request it.

This request can be made from the following websites:

FOR ONTARIO: <https://ontarioonecall.ca>

It is your responsibility to know and inform the team leader about the presence of PRIVATE UNDERGROUND INFRASTRUCTURES on your property, such as a septic field, irrigation system, buried electrical wires, etc. Okeanos Ontario will not be held responsible for the damage of an element that has not been brought to our attention.

V. SITE VISIT

If you chose a **Ready to swim** installation, a site visit will be scheduled by our visit manager to validate the access and feasibility of your project.

No work site visit can be scheduled before receiving your certificate of location/survey plan.

During this step, the visit manager will tell you in detail how we will proceed for the installation of your pool and will be able to answer your questions concerning the installation. We will help design and understand your vision and finalize all the details necessary for the permit approval and pricing.

If you have already chosen your landscaper, you can invite him to this meeting. He will have to indicate the required height of the pool, according to the chosen landscaping. If you have not, we would be happy to connect you with one of our authorized contractors in order to figure out all the details in an organized manner.

Finally, he will explain what **you need to prepare before our arrival** for the installation.

VI. SWIMMING POOL INSTALLATION

On the day of your pool installation, we are asking you to **be present with us** to validate each step with our work site manager. We will need to facilitate payment, confirm details and teach you about your pool.

Our team will be at your home between 7:00 and 8:00 AM.

The final payment will be made by bank draft only
(If you have not requested financing).

You will be asked to present the bank draft in the morning to the work site manager, so that the work can start.

Once the excavation is done, the team will install the pool in the excavation hole, on a bed of crushed stone. Before backfilling, **you can validate the positioning of the pool with the work site manager**. It is important to know that once we start backfilling, the pool can no longer be moved.



When the pool is set up and adjusted, we will ask you to **fill it by using:**

- **Your garden hose** (Prepare it before we arrive).
- **A water tank** - Expect delivery by 4 pm (See below for cases where the tanker is mandatory)

WARNING

- ✓ If you have chosen the **RHO 14' x 32' model**,
- ✓ If you have an **artesian well**,
- ✓ If the **filling water comes from a lake**,

It is necessary to provide a WATER TANK to fill the pool.
DO NOT fill more water than the backfill height of the pool.

Please note that some cities require a water tank, we will verify your city's regulations.

The reservation and delivery of the water tank are at your own charge.

DEWATERING WELL

A dewatering well will be installed near the pool. It can be cut out at the level of your landscaping, covered by a removable lid, **but must always remain accessible**. Be careful not to block it when completing your pool landscaping.



Dewatering well

The dewatering well is a 10 inches diameter perforated drain pipe equal in length to the depth of the pool.

It will allow you to control the water level in the ground and therefore around your pool.

It is important to understand that the water level in the well must always be lower than the one in your pool. This will prevent the Archimedes' principle of buoyancy.

The dewatering well cover will be provided on the day of the pool installation.

This cover has an opening of 8 inches in diameter, it will be important to take this into account when selecting the sump pump model.

Your landscaper will cut the dewatering well to fit your layout and place the supplied cover over it.

To drain water from the ground and around the pool, you will need to purchase and install an automatic draining device at the bottom of your dewatering well.

This device is a SUMP PUMP.

SUMP PUMP

❗ **Not provided by Okeanos** ❗

Installing a sump pump with a water sensor (float) in the dewatering well will allow the automatic evacuation of the excess water. Otherwise, you will have to check regularly and empty the excess water by activating the pump.

This pump for your dewatering well is **MANDATORY** from the beginning of fall until the beginning of persistent frost.

Plan for the day of installation in the case of ground saturated with water or rain.

You must plan for:

- ✓ The electrical connections
- ✓ The drain pipe

BEFORE finalizing your landscaping
to avoid them
ending up on the top of your installation



We recommend models with a vertical switch and less than 8 inches wide due to the limited space in the well and the cover provided which has an opening of 8 inches.

Models with other types of sensors are not recommended, as the float may get stuck on the well wall before the pump can be triggered. We will recommend models to you during the site visit.



To recap: A pool will never rise if its water level is at its maximum and the water level in the ground is lower. It is physically impossible!

FILTRATION

Regarding the filtration, we advise you to plan it at a **maximum distance of 35 feet from your pool**. This distance can be calculated from the skimmer or the return jets. If the planned distance is greater, **we recommend to upgrade the equipment and pipe sizing, to have sufficient water flow.**

The equipment cannot be installed on soft ground, grass or uneven surfaces. A solid surface is required. We recommend, when possible, to install the equipment in a place where it will be protected from bad weather, in a shed, for example.

2 POSSIBLE SITUATIONS:

1. Your shed or solid surface will be finalized for the day of the installation:

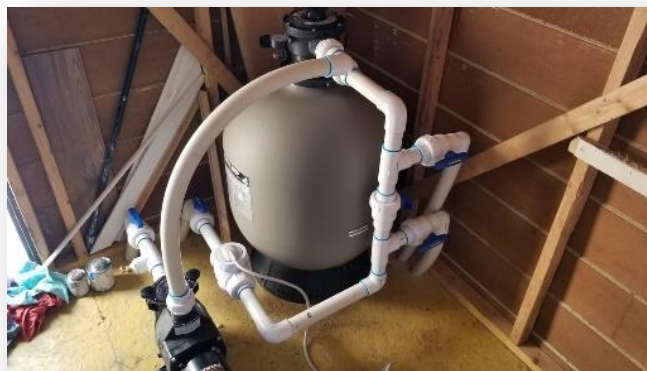
In this case, the filtration will be finished the same day. You can schedule your electrician as soon as the team leaves. We will install temporary filtration until the electrician can make it.

2. Your shed or solid surface will not be finalized for the day of installation:

In this case, a rough pre-assembly will be done by our team. If you are building for example a cabana and it won't be ready for a long time, we will temporarily set up the equipment then move it.

A. You plan to place your filtration in a shed:

You must reserve a minimum area of **4' x 4'**.



**Note: Your filter will need to be drained every winter,
THINK OF A DRAINAGE SOLUTION FOR THIS WATER.**

Regarding water heaters

▶ IF YOU HAVE PLANNED A HEAT PUMP IN YOUR ORDER:

The heat pump must be located outside.

You must plan a **minimum clearance of 12 inches** between the heat pump and a wall, a hedge or a shed to respect the manufacturer's installation standards.

A **solid base** (slab or concrete) of **3' x 4'** is required for installation. A **2' x 4' surface could work if the heat pump has a minimum clearance of 12 inches from the wall.**



▶ IF YOU HAVE PLANNED A GAS WATER HEATER IN YOUR ORDER:

Like a heat pump, a gas water heater will need to be positioned outside.

- For a 150,000 btu model, plan a **3' x 3'** support.

- For a 250 000 btu model, plan a **4' x 4'** support.

Please note that gas water heater are subject to different regulations than an electric heater. Your heating specialist will be able to inform you on the different regulations in effect.

B. You plan to place your filtration outside:

Without a water heater: Plan for a total solid surface area of minimum **4' x 4'**.

With a water heater: Plan for a total solid surface area of minimum **4' x 7'**.

If you have the salt system and/or light options, provide a vertical support to allow for the mounting of the control panels.



*** IF INSTALLED UNDER A DECK, A MINIMUM CLEARANCE OF 6 FEET IN HEIGHT WILL BE REQUIRED.**

Some municipalities have specific requirements for the support of your equipment. We will assist in the responsibility to make sure that the surface respects the regulations in effect in your city.

BACKWASH

On the installation day, the team will leave you, among other equipment, a **50 or 100' feet flexible water return hose**. This hose will allow you to carry out the maintenance of your filter as soon as your pool is operational.

You will need to connect this hose to the filter head to evacuate the water during your backwashes (the use of 2 hose clamps (*provided*) will be required to minimize possible leaks at this junction).



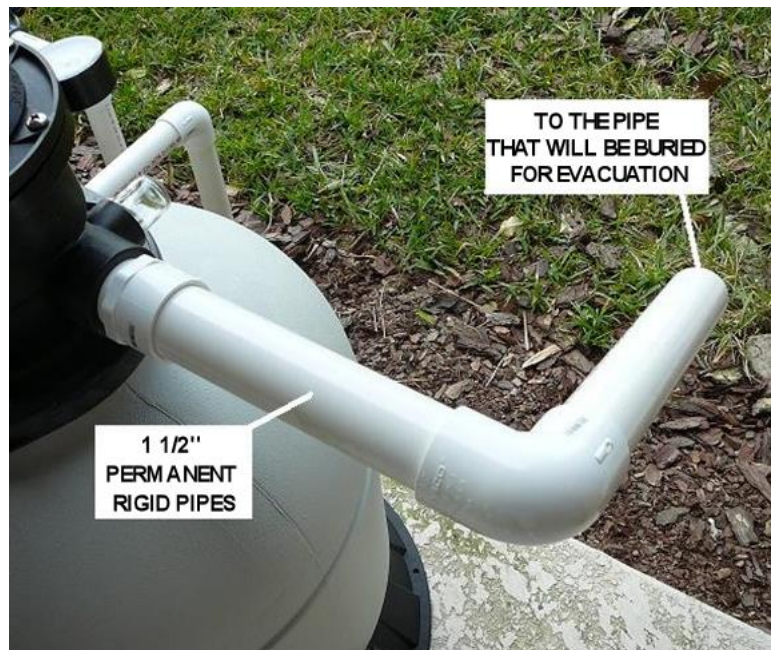
**❗ WE DO NOT PROVIDE THE EQUIPMENT AND LABOR REQUIRED FOR THE INSTALLATION OF ❗
A PERMANENT BACKWASH HOSE.**

If you wish to install a permanent pipe for your water evacuation, your landscaper, or the person in charge of the work can integrate it into your landscaping and make the required connections at the head of your sand filter.

We can advise you to install *Schedule 40 Rigid PVC Piping* available in all hardware stores. It is a durable and economical solution.








The important thing will be to take 1 1/2" diameter pipe so that the pipe fits your installation.



Please refer to your city's current regulations, as some cities do not accept the installation of a permanent water return pipe.







VII. EQUIPMENT

INCLUDED EQUIPMENT:

1 PUMP		<p><u>1 speed pump:</u></p> <ul style="list-style-type: none"> - 1HP <p>Designed for <u>approximately 40'</u> between the pool and the filtration system.</p>
1 CARTRIDGE FILTER		<p><u>Cartridge filter:</u></p> <p>First cartridge included.</p> <p>Recommended for customers with a well and/or ferrous water.</p> <p>Limits the amount of water needed in season.</p>
1 POOL BOND		<p>It will be automatically installed on the filtration.</p>
1 CLOSING KIT		<ul style="list-style-type: none"> - 1 skimmer plate - 2 return water plugs 1½" - 1 skimmer plug 2" - 1 gizzmo - 1 4' foam tube, ¾" in diameter
MAINTENANCE KIT		<ul style="list-style-type: none"> - pH – - Chlorine - 1 stain remover - 1 maintenance kit - 1 chlorine and pH test kit - 1 sulfate-free algaeicide - 1 metal control
MINI LED LIGHT		<p>All our lights are delivered with:</p> <ul style="list-style-type: none"> - 1 deck box (per light) - 100' of cable (per light) - 1 transformer <p>The control of the light is done via the I/O button of the transformer.</p>
SALT CHLORINATION SYSTEM		<p>The salt system comes with its cell and the salt bags necessary for the first adjustment of the water's salt concentration.</p>

GAS WATER HEATER		<u>Gas water heater:</u> 150 000 Btu Natural gas or 250 000 Btu Natural Gas
AT THE CUSTOMER'S REQUEST		
1 SKIMMER EXTENSION		The extension is necessary when the installation of a pool coping on the lip of the pool is planned to allow the skimmer to be flush with your landscaping.

OPTIONAL EQUIPMENT:

Variable Speed Pump		The Variable Speed Pump allows you to change the speed your pump is running to affect different usage amounts. Can save money by optimizing the speeds during different energy costing cycles.
Automation		The controller will need to be installed between the light and the transformer. It allows you to control the lights from your phone. Its installation must be done by your electrician.
1 CLOSING KIT		<ul style="list-style-type: none"> - 1 skimmer plate - 2 return water plugs 1½" - 1 skimmer plug 2" - 1 gizzmo - 1 4' foam tube, ¾" in diameter
HEAT PUMP		<u>Heat pump:</u> <ul style="list-style-type: none"> - 50 000Btu variable speed - 65 000Btu variable speed - 80 000Btu Power adjusted to your order form according to the model of your pool and your options.

VIII. ELECTRICITY

After the pool and the filtration system have been installed, you will need

TO CALL AN ELECTRICIAN

because we are not authorized to make the electrical connections. This can be facilitated through us or the landscaper, or by the home owner them self.

We will provide you with some information about the electrical requirements, but the final choice of the electrical installation and the power of the circuit breakers must be made by a certified electrician, so that he can consider the different constraints of your installation.

INCLUDED EQUIPMENT:

- **Pump:**

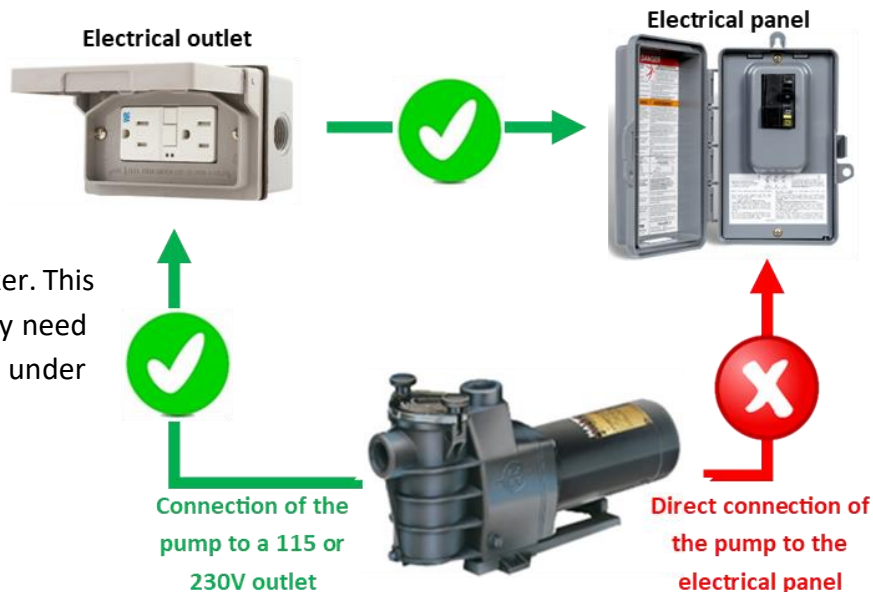
Contact your sales representative if you plan to position your pump **more than 40 feet from your pool** before the day of installation. An adjustment of the power of your pump and of the quotation may be necessary.

	VOLTS	BRANCH FUSE AMPERAGE
1HP	115 VCA	20 A
	230 VCA	15 A

! The power cable must be provided by your electrician. !

WARNING: Please ask your electrician to **plug it with a cable into an outlet and not directly into a circuit breaker.**

Your outlet will be powered by your circuit breaker. This will facilitate pool closures because you will only need to unplug it from the outlet to put your pump under cover (shed or unheated garage are good)



A WIRING DIAGRAM FROM THE MANUFACTURER WILL BE GIVEN TO YOU ON THE INSTALLATION DAY. YOU MUST GIVE IT TO YOUR ELECTRICIAN.

- **Pool bond:**

During the installation of the equipment, our technicians will install a pool bond (*also called Aquaterre*).

WHAT IS A POOL BOND?

This device is a functional grounding system that eliminates the electrical streams created in the water by the various equipment in your pool. These electrical streams can be created by the pump of your filtration system, static currents or the electrolysis of salt to chlorine in the cell of your salt system.



WHY A POOL BOND IS SO IMPORTANT?

If the "wandering" flows created by the various equipment in your pool are not neutralized, then the metal ions generated by this static electricity or naturally present in the water gather and end up staining the pool walls.

This device therefore contributes greatly to the **proper maintenance of the pool surface**.

WARNING

THE GROUNDING OF YOUR POOL BOND SHOULD BE INDEPENDENT OF THE GROUNDING OF ALL YOUR OTHER EQUIPMENT.

See page 21 of this guide


OPTIONAL EQUIPMENT:

- **LED light:** 120v - 5A

Your light will be delivered with:

1 length 100' of cable per light		If the 100' are not enough, your electrician will have to provide you with the extra cable.
1 deck box per light		! An installation diagram will be provided during the installation: show it to your electrician and your landscaper.
1 transformer		The control of your lights will be done with the I/O button of the transformer. <i>(Unless you add the option: BLUETOOTH/WIFI controller presented below)</i>

OPTIONAL FOR LIGHTING

BLUETOOTH/WIFI controller		This option allows you to control your light remotely.
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Note that the 100' of cable will be cut to 3' so that you can install the deck box near the pool, and the remaining 97' of cable will be placed in your pipe trench so that your electrician can make the connection to the transformer.

Your electrician will also need to make the connection to the cut in the deck box.

- **Salt system chlorination:** 120v - 5A



The salt system panel has its own electrical cable, so your electrician will not have to do anything at this level, but he will have to plan an electrical outlet near the installation.

*Refer to the **manufacturer's manual**, which will be given to you on the day of installation, before the first start-up.*

- **Gas water heaters:**

Here is the electrical information provided by the manufacturer. They should, in all cases, be validated by a certified electrician.

All models can be connected to 120v or 240v.

- 240v – 1A
- 120v – 2A

⚠ The power cable must be provided by your electrician. ⚠

The electrical installation must be done by your electrician and the gas part must be done by a heating specialist.



YOUR EQUIPMENT NEEDS TO BE GROUNDED

Your electrician will have to connect the **equipment you have to a grounding rod or a grounding plate.**

Here are the 2 grounding forms concerning your installation:

➤ **Grounding for electrical safety:**

All the electrical equipment in your home is concerned. The same applies to the electrical devices used to manage your pool. They must be connected to it in the usual way by a ground cable.

Items that must be grounded for the electrical safety of the various electrical equipment:

- The pump
- The salt chlorination system
- The heat pump
- The gas water heater

➤ **Local functional grounding :**

THE POOL BOND is a local functional ground.



It must be different from the electrical safety grounding. It allows the evacuation of induced currents created by the water and the devices in contact with the water.

The grounding of your pool bond should be done with one or more iron stakes to be planted in the ground near your pool. This stake must be long enough, depending on the nature of the soil, to be in permanent contact with the wet ground. This is an important condition for it to play its role fully. It must obviously be driven in along its entire length for total effectiveness.

The 2 grounds will not be interconnected to avoid the phenomena of possible return of ground coming from an electrical device of the house.

WORKSHEET TO GIVE TO YOUR ELECTRICIAN: Work to be planned

ALWAYS INCLUDED										
PUMP	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 10%;"></th> <th style="width: 20%; text-align: center;">VOLTS</th> <th style="width: 70%; text-align: center;">AMPÉRAGE DES FUSIBLES DE DÉRIVATION</th> </tr> </thead> <tbody> <tr> <td rowspan="2" style="text-align: center; vertical-align: middle;">1HP</td> <td style="text-align: center;">115 VCA</td> <td style="text-align: center;">20 A</td> </tr> <tr> <td style="text-align: center;">230 VCA</td> <td style="text-align: center;">15 A</td> </tr> </tbody> </table>		VOLTS	AMPÉRAGE DES FUSIBLES DE DÉRIVATION	1HP	115 VCA	20 A	230 VCA	15 A	<input type="checkbox"/> Supply of the power cable <input type="checkbox"/> Supply of the electrical wall outlet <input type="checkbox"/> Electrical connection of the pump <input type="checkbox"/> Grounding
	VOLTS	AMPÉRAGE DES FUSIBLES DE DÉRIVATION								
1HP	115 VCA	20 A								
	230 VCA	15 A								
POOL BOND		<input type="checkbox"/> Independent grounding not connected to equipment or house ground								
IF OPTIONS ON THE CUSTOMER'S ORDER FORM										
MINI LED LIGHT	Transformer input: 120v - 5A Transformer output to light: 12v	<input type="checkbox"/> Additional wire length if the 100 feet supplied with the light are not enough <input type="checkbox"/> Waterproof electrical connection of the light wire inside the deck box <input type="checkbox"/> Connection of cables from the deck box (Mandatory 1 input wire PER light in the transformer) <input type="checkbox"/> Supply of the transformer power cable <input type="checkbox"/> Electrical connection of the transformer								
MINI BRIO 2 LIGHT	Transformer input: 120v - 5A Transformer output to light: 12v/13v/14v <i>Depending on the distance between the 2 elements</i> <i>(Refer to the manufacturer's light manual)</i>									
BRIO PLUG IN POOL LIGHT	Transformer input: 120v - 5A Transformer output to light: 24v									
BLUETOOTH/WIFI CONTROLLER										
SALT SYSTEM	120v - 5A	<input type="checkbox"/> Installation of an electrical outlet <input type="checkbox"/> Grounding								
HEAT PUMP	- 50 000 btu: 230v – 20A - 65 000 btu: 230v – 30A - 80 000 btu: 230v – 40A	<input type="checkbox"/> Supply of power cable <input type="checkbox"/> Electrical connection <input type="checkbox"/> Supply and installation of a circuit breaker – GFCI if required, to be validated by an electrician <input type="checkbox"/> Grounding								
GAS WATER HEATER	240v – 1A OR 120v – 2A	<input type="checkbox"/> Supply of power cable <input type="checkbox"/> Electrical connection <input type="checkbox"/> Grounding								
ALWAYS PROVIDED BY THE CUSTOMER										
SUMP PUMP	Depending on the material provided by the customer for a permanent installation under the landscaping	<input type="checkbox"/> Supply and installation of the power cable <input type="checkbox"/> Electrical connection								

IX. END OF THE INSTALLATION

- **WATER LEVEL:** It will be very important, after the installation, to fill your pool with the garden hose up to the **middle of the skimmer**.
- **USER'S MANUAL:** At the end of the installation, your user's manual (including use of the pool, closing guide, opening guide, etc.) will be given to you.

!!! TAKE THE TIME TO READ IT IN ITS ENTIRETY!!!

You will be able to start your pool as soon as the electrical connections are done and the water level in the pool has reached the middle of the skimmer.

- **FREE COMMISSIONING:** After the visit of your electrician, if you have never had a pool and/or after reading the user's manual you want a technician to come and start up your pool and explain how your filtration works: Please provide management notice.
- **CLEANING YOUR POOL:** It is likely that dirt and stones will be found at the bottom of your pool. It will be your responsibility to remove them and clean it.

WE DO NOT PROVIDE POST-INSTALLATION CLEANING.

If you wish to hire a cleaning service, some companies specialize in this type of service. We can connect you to a certified service supplier.

- **INSURANCE:** You will need to **call your home insurance company** to tell them that you have an in-ground pool and that your pool is made of fiberglass. The Okeanos warranty does not cover damage due to freezing and thawing.

X. FENCING

You will also need to secure your pool with a fence. If you don't have the possibility to install it immediately, you can place a temporary one (You can find an orange fence at RONA, HOME-DEPOT, etc.) as shown in the picture below. You can also ask the fence installer or your landscaper to put a temporarily one at the end of our work.




Please know that the orange fence represents a temporary solution that will give you time to install a fence that will protect you at 100 %.



XI. FINAL CHECK-UP AND LANDSCAPING

2X4 WOOD PROPS:

If your pool was delivered with 2' x 4' wooden props inside, it is important to **keep them in place** for the duration of the landscaping work to avoid any bending of the pool walls. The lower ones should come off when the pool is filled, you can remove them without any problem.

These pieces of wood must remain in the pool until it is filled to the middle of the skimmer. If you are not planning on doing the landscaping right away, you can remove them temporarily, but you will have to put them back in place as soon as you start your work around the pool.  **A landscaping guidelines document** will be provided on the day the pool is installed. It will be necessary to provide it to your landscaper.



LANDSCAPING:

A MAXIMUM 200 lb. pressure plate should be used on a **3 feet perimeter** around the pool and no heavy machinery can be used around it.

There could be a bending of the walls due to the weight of an excavation machine which would cause a pressure on the walls of the pool and, possibly, a visible deformation. If this happens, the customer will have to contact Okeanos Ontario to receive an explanation on the work to be done to straighten the wall. The cost of straightening the walls will be at the customer's expense.

FILTRATION TEST BEFORE LANDSCAPING:

It is recommended that the customer test the filtration system for 48 hours before completing the landscaping around the pool to check for any leaks coming from the pool, from a bonding or a connection. If necessary, contact us so that a technician can proceed with the adjustments.

A leak at the pool or in the pipes between the pool and the filtration system is very rare.

If the filtration system could not be started prior to the start of the work, it will be important to confirm that the water level remains stable following the filling of the pool and to check for any signs of leakage in the crushed stone near the wall traverses prior to the start of the landscaping.

POOL COPING:

The edge or lip of the pool is mainly a reinforcement support. Our pools accept all types of landscaping (concrete, wood, grass, river rock, etc.).

IT IS IMPORTANT TO TAKE INTO CONSIDERATION THAT THE GELCOAT FINISH (*SYNTHETIC RESIN*), REPAIR OF SCRATCHES OR IMPACTS TO **THE EDGE OF THE POOL OR THE POOL ITSELF, IS NOT COVERED BY THE COMPANY WARRANTY** AFTER THE INSTALLATION.

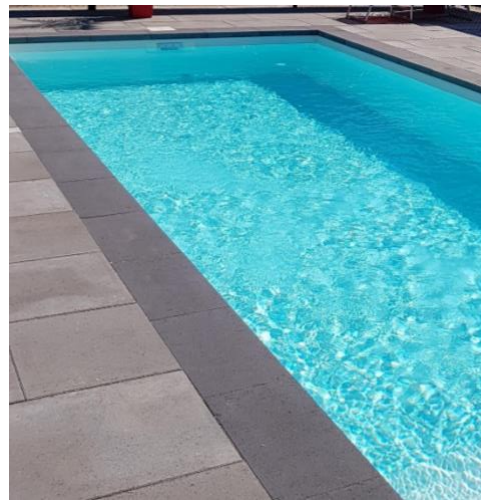
Okeanos Ontario strongly recommends a design that includes a pool coping that hides the edge of the pool to protect it from scratches and impacts.



**NOT
RECOMMENDED**



EXPOSED EDGE OF THE POOL



RECOMMENDED

**EDGE OF THE POOL COVERED BY A
POOL COPING**

THE WIDTH OF THE POOL'S LIP IS 6".

Please note that an inspection of the pool will be carried out with the site manager on the day of the installation.

YOU WILL BE ASKED TO VALIDATE AND SIGN A DOCUMENT SUMMARIZING THIS INSPECTION.

All repair requests related to damages not listed on this document will not be covered by the Okeanos Ontario warranty.

XII. AFTER-SALES SERVICE

If you have any questions about the offered services, you can contact the after-sales service department of your branch.

Okeanos Ontario

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Brampton, Ontario

416-209-0330

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We are committed to customer satisfaction!

On behalf of the entire Piscine Okeanos Ontario team, we thank you for your trust!